



The Communications Committee endeavors to improve internal communication so the members are better informed of activities at LCH. As we modify our existing methods and add new ones, the committee would like to know your thoughts.

We hope that you will complete this survey marking the check box for the response that best fits your thoughts. Please return your completed survey to the church by mail, in the designated boxes, or in the offering plate.

HeartBeat

- How do you like the new, larger format?
 like it suggested changes: _____
- How do you like the content?
 perfect suggested changes: _____
- How frequently should we have the *HeartBeat*?
 every two weeks monthly every other month
- In addition to mail delivery, we also send out the *HeartBeat* by email. If you would like to get it by email in addition to or instead of regular mail, please contact the office.

E-News (our occasional electronic newsletter)

- Do you read LCH E-News?
 don't get it get it, but don't read it read most/all issues
- How do you like the content?
 perfect suggested changes: _____
- How frequently should we have E-News?
 every week every two weeks monthly between *HeartBeat* issues
- If you do not receive E-News and would like it, please contact the office.

Weekly Announcements at Church (supplement to the Sunday worship bulletin)

- How useful is the announcement sheet?
 Very useful. I always take it home and look at it during the week.
 I look at it, but it's not that helpful, so I don't take it home.
 I don't look at it. I don't usually get one.
- How informative are the individual items in the announcement sheet?
 not enough detail just right too wordy
other comments: _____
- What are your thoughts about oral announcements at the end of morning worship
 not necessary/inappropriate a few are OK I want to hear more

Pew Cards

- How useful do you find the Seasonal Information pew cards that change four times each year with the liturgical season?
 what seasonal information card? just right
 I'd like more information about _____

Courtyard Bulletin Boards

- What is your reaction to our courtyard bulletin boards?
 - They're pretty, but I rarely take time to look closely.
 - I usually take a quick look at them, but I don't look at them closely.
 - I always look closely and sometimes go back more than once.
 - Do you have any suggestions for future bulletin boards?
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LCH Website

- What is your level of computer sophistication?
 - none / novice
 - average user
 - power user
- How often do you visit the LCH website?
 - no Internet access
 - Internet access but never visited
 - a few times
 - monthly
 - weekly
 - daily
- Please rate the LCH website by checking the box corresponding to your response on the scale from strongly agree to strongly disagree.

	strongly agree	agree	disagree	strongly disagree
Overall, the quality is high.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I can find what I want easily.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It has the features I want.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The text is clear and informative.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The pictures give me a feel for the church.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- How often do you use these features of the LCH website?

	visit regularly	have visited	know it's there	what's that?
calendar of events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
list of readings & music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
sermons text / audio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
congregational life stories	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LCH Table Talk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
online <i>HeartBeat</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 - Are there any additional features you would like to have on the LCH website for your own use?
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- Can you suggest additional features that would appeal those who are not yet part of the LCH 'ohana?
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Please feel free to write additional comments about any of the communications channels mentioned in this survey or about any aspect of communication at LCH.